

RAKOOONZ

PRIVACY POLICY

Welcome to rakoonz.net ("we", "our", "us"). We prioritize your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you interact with our platform and services.

INFORMATION WE COLLECT

INFORMATION WE AUTOMATICALLY COLLECT:

IDENTIFIERS: We may collect your IP Address, browser type, device information, operating system, and other data about how you interact with our website.

USAGE DATA: We collect information about how you interact with the website, including your browsing activity, session durations, and engagement with various features.

COOKIES: Our website uses cookies and other tracking technologies to enhance your experience and functionality. Cookies are small data files stored on your device that help us recognize your browser or device and improve user experience. You can manage your cookie preferences via your browser settings. Please note that disabling cookies may affect certain functionalities.

INFORMATION YOU PROVIDE US:

CUSTOMER SUPPORT INFORMATION: When you contact us for assistance, we may collect details such as your full name, email address, and any information you provide to help us resolve your inquiry. This information is used solely for customer support purposes.

ACCURACY OF INFORMATION: You are responsible for ensuring that the personal information you provide to us is accurate and up to date.

HOW WE USE YOUR INFORMATION

We use the personal information collected for the following purposes:

Processing transactions: To facilitate and verify transactions conducted on our platform.

Customer support: To respond to your inquiries and provide assistance.

Improving services: To analyze user behavior and improve the functionality and security of our platform.

Communication: To send updates and information related to our services.

Legal compliance: To comply with legal requirements and respond to regulatory requests.

SHARING OF YOUR INFORMATION

We may share your personal information under these circumstances:

Service providers: We may share information with third-party service providers who assist with our operations, such as data analysis, email, distribution and customer support.

Business transfers: In event of merger, acquisition or sale of assets, your information may be transferred as a part of that transaction.

Legal obligations: We may disclose personal information if required by law or to comply with valid legal requests from authorities.

DATA PROTECTION MEASURES

We implement a range of security measures to protect your personal data, including:
Encryption: Securing data during transmission and storage using encryption technologies.
Access Control: Limiting access to personal data to authorized personal only.

THIRD-PARTY SERVICES

This Privacy Policy does not apply to third-party websites, platforms, or services that may be linked through our platform. We encourage you to review the privacy policies of these third parties separately.

YOUR RIGHTS

Depending on your jurisdiction, you may have rights in relation to your personal information. These include:
Right to access: You may request access to the personal information we hold about you.
Right to correction: You may request corrections to any inaccurate or incomplete information.
Right to deletion: You may request the deletion of your personal information subject to certain legal obligations.
Right to data portability: You may request to receive a copy of your data in a machine-readable format.
Right to restrict processing: You can request that we limit the processing of your data.
Right to withdraw consent: If you have provided consent for specific processing, you can withdraw it at any time.
We may request additional information to verify your identity before fulfilling any of these requests. We aim to respond to all legitimate requests within one month, but this may vary based on the complexity of your request.

CHANGES TO THIS POLICY

We may update this Privacy Policy. Changes will be effective immediatly upon posting on our website www.rakoonz.net. Your continued use of our services after changes are posted signifies your acceptance of the new Terms.

CONTACT US

If you have any questions or concern about this Privacy Policy or our data practices, please contact us at contact@rakoonz.net
By using our Service, you agree to these Terms and Conditions.